

Privacy Policy (Datenschutzerklärung / Politique de confidentialité)

At Stellar Trips, we are committed to protecting your privacy and ensuring your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, share, and protect your information. By using our services, you consent to the data practices described in this policy.

1. Information We Collect

We collect various types of information to facilitate our services and enhance your experience. This may include:

- **Personal Identification Information:**
 - Name
 - Email address
 - Phone number
- **Travel Information:**
 - Travel preferences and special requests
 - Passport details for international trips
- **Usage Data:**
 - Information about your interactions with our website (e.g., IP address, browser type, pages visited, and time spent)
- **Cookies and Tracking Technologies:**
 - We may use cookies, web beacons, and similar technologies to enhance your experience and analyze website traffic.

2. How We Use Your Information

We use your information for the following purposes:

- **Booking Management:** To process and manage your bookings, including confirming reservations and issuing tickets.
- **Customer Support:** To respond to your inquiries, provide assistance, and address any issues or concerns you may have regarding your trip.
- **Marketing Communications:** With your consent, we may send you promotional emails about new trips, special offers, and updates. You can opt out of these communications at any time.
- **Personalization:** To customize your experience based on your preferences and interests.
- **Legal Compliance:** To comply with applicable laws, regulations, and legal requests.

3. Sharing Your Information

We may share your personal information in the following circumstances:

- **Third-Party Service Providers:** We may engage trusted third-party partners, such as airlines, hotels, and car rental companies, to assist us in providing services. These parties have access to your personal information only to perform specific tasks on our behalf.

- **Business Transfers:** If Stellar Trips undergoes a merger, acquisition, or asset sale, your personal information may be transferred as part of that transaction.
- **Legal Obligations:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.

4. Data Security

We take the security of your personal information seriously. We implement appropriate technical and organizational measures to protect your data from unauthorized access, use, alteration, and destruction. This includes encryption, firewalls, and secure server environments. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee its absolute security.

5. Your Rights

You have certain rights regarding your personal data, including:

- **Access:** The right to request copies of your personal data.
- **Rectification:** The right to request corrections to any inaccurate or incomplete personal data.
- **Erase:** The right to request the deletion of your personal data under certain conditions.
- **Restrict Processing:** The right to request that we restrict the processing of your personal data under certain circumstances.
- **Data Portability:** The right to request the transfer of your personal data to another organization, or directly to you, under certain conditions.

To exercise any of these rights, please contact us at legal@stellartrips.eu

6. Changes to the Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any significant changes by posting the new Privacy Policy on our website and updating the "effective date" at the top of this policy. We encourage you to review this Privacy Policy regularly for any updates.

7. Contact Us

If you have any questions about this Privacy Policy, our practices, or your dealings with us, please contact us at:

- **Email:** legal@stellartrips.eu