

Terms & Conditions (AGB / CGV)

Effective Date: 01.08.2025

Welcome to Stellar Trips! By accessing or using our services, you agree to comply with and be bound by the following terms and conditions. Please read these terms carefully before using our services.

1. Introduction

Stellar Trips is dedicated to providing unique basketball travel experiences. These Terms & Conditions govern your use of our services, including bookings and transactions. If you do not agree to these terms, you should not use our services.

2. Eligibility

To utilize our services, you must meet the following eligibility criteria:

- You must be at least 18 years old, or if you are under 18, you must have the consent and be accompanied by an adult who is responsible for you.
- By using our services, you affirm that you have the legal capacity to enter into this agreement and that you will comply with all applicable laws and regulations.

3. Booking and Payment

- **Booking Process:** When booking a trip with Stellar Trips, you can do so via our website or by contacting our customer service.
- **Payment Terms:** Full payment or a non-refundable deposit is required at the time of booking. The remaining balance must be paid according to the terms specified during the booking process.
- **Confirmation:** Upon successful payment, you will receive a confirmation email detailing your trip itinerary, payment, and other relevant information.

4. Cancellations and Refunds

- **Cancellation Policy:** Our Cancellation & Refund Policy is outlined on our website and forms part of these Terms & Conditions. We recommend that you review this policy carefully before booking.
- **Refund Process:** If you cancel your booking, you may be entitled to a refund according to the terms specified in our Cancellation & Refund Policy. Refunds, if applicable, will be processed within a reasonable timeframe.

5. Pricing and Inclusions

- **Package Inclusions:** Prices include accommodation, flights, NBA or EuroLeague tickets, and other services explicitly stated in the trip package.
- **Exclusions:** Prices do not cover personal expenses, optional excursions, additional meals not included in the package, or any services not expressly listed as part of the trip package.

- **Price Changes:** Prices may be subject to change based on availability, currency fluctuations, or other factors. Clients will be notified of any significant changes before confirmation.

6. Travel Insurance

- **Insurance Coverage:** We provide basic travel insurance as described in our Travel Insurance Policy from our supplier, SWICA. For details, please refer to the following documents from their website.
- **Additional Coverage:** We strongly recommend that you purchase additional travel insurance for enhanced coverage, including but not limited to trip cancellation, medical emergencies, and lost luggage.

7. Liability

- **Limitation of Liability:** Stellar Trips shall not be liable for any direct, indirect, incidental, special, or consequential damages arising from your participation in our trips.
- **Client Responsibility:** Clients acknowledge that they participate at their own risk, and Stellar Trips is not responsible for any injury, loss, or damage sustained during the trip.
- **Force Majeure:** Stellar Trips is not liable for any failure to perform its obligations under these terms if such failure results from events beyond our reasonable control, including but not limited to natural disasters, war, terrorism, or government actions.

8. Privacy Policy

Your privacy is important to us. Please refer to our Privacy Policy for detailed information on how we collect, use, and protect your personal data. By using our services, you consent to the practices described in our Privacy Policy.

9. Changes and Modifications

- **Right to Modify:** Stellar Trips reserves the right to modify these Terms & Conditions at any time.
- **Notification of Changes:** Clients will be notified of any significant changes via email or through a notice on our website. Continued use of our services after any changes constitutes your acceptance of the new terms.

10. Governing Law

These Terms & Conditions shall be governed by and construed in accordance with the laws of Switzerland. Any disputes arising from or related to these terms shall be subject to the exclusive jurisdiction of the courts of Zürich, Switzerland.

11. Contact Information

If you have any questions or concerns regarding these Terms & Conditions, please contact us at:

- **Email:** legal@stellartrips.eu